


Chose the wrong return option for your Amazon package?

How will you mail your return?

Change address ▾

 Details ▾

The UPS Store Dropoff - no box or label needed \$0.00

You do not need to package your return or print a shipping label. The UPS Store will pack, label, and ship your return for free. We'll email you a return shipping code. Print out or show it on your smartphone to a store associate at The UPS Store.

Store hours are subject to change due to COVID-19 precautions, please confirm opening hours before proceeding. [Find The UPS Store](#)

Printer not required.

UPS Drop-off Points \$0.00 ← Correct

Amazon Locker \$0.00

Incorrect

When you choose the above incorrect option, you are provided with a QR code to be taken to **THE UPS STORE**. No other authorized shipper can take this QR code. Only **THE UPS STORE** can accept this QR code.

Your Return Instructions

i All items must be sent by **Sep 17, 2021**. Tell us about your return experience.


Additional instructions for mailing your package

- Bring the item(s) you're returning to any **THE UPS STORE**. Store hours are subject to change due to COVID-19 precautions, please confirm opening hours before proceeding. To find your most convenient location, visit [THE UPS STORE locator](#)
- Show the return code below on your mobile device to an associate at [THE UPS STORE](#), who will scan the QR code, pack, and ship your return for FREE.
- We'll email you a return receipt.
- You can always view your return status from Your Orders.

Return Code

The return code is valid for 14 days from creation date. If your code expires and your item is still eligible for returns, visit the [Your Orders](#) page to request a new return.

1ZR7Y0039013599383




Download Return Code

1. Now go back and change the return request so you can get a label instead of a QR code. Go to "Returns & Orders" in your Amazon app.



2. Choose "View return/refund status"

Return started
Your refund will be processed when we receive your item.




ZtotoCases Premium PU Leather Case for iPad Pro 12.9 Case 2021 5th Generation, Multiple Viewing Angles with Auto Sleep/Wake, Support iPad Pencil Charging for iPad Pro 12.9 Inch 2021 - Blue

[Buy it again](#) [View your item](#)

[Track your return & refund](#)
[View return label & instructions](#)
[View return/refund status](#)
[Leave seller feedback](#)
[Write a product review](#)

3. Next, choose "Cancel return"



ZtotoCases Premium PU Leather Case for...
Color: Blue

[Details](#)

Return requested
Refund requested

[Print Mailing Label](#) [Cancel return](#)

4. Your return has been cancelled

Cancel your return [X]


Your return has been canceled. If you requested a pickup for your return, you can ignore the pickup attempt(s) or you can contact the carrier to cancel the pickup.

5. Next, go back to your return options and this time choose "UPS Drop-Off Points". This option will produce a printable label and require you to email to a friend. Print label.

Why are you returning this? Item defective or doesn't work

How can we make it right? Refund [CHANGE](#)

How will you mail your return?
[Change address](#)



The UPS Store Dropoff - no box or label needed \$0.00

UPS Drop-off Points \$0.00

Please package and label your return and bring it to any UPS drop off location of your choice. UPS offers variety of drop off locations like: The UPS Store, UPS Drop Box, UPS Access Point, Retail Chains, Customer Service Points, Authorized Shipping Outlet.

Return at any UPS drop off location. You can find them on the UPS website

Print the return shipping label anytime from Your Orders or your email.

Amazon Locker \$0.00